Change Management Services Model

SERVICES	Discovery	Stakeholder Engagement & Initiation	Implementation Planning	Implementation	Transition to Sustainment
PROCESSES	Sector Discovery	Stakeholder Engagement & Analysis	Change Communications		Business Review Meetings
	HSP Discovery	Agreements Support	Workflow Analysis		Continual Improvement Support
	Strategy Alignment	Assessment Support	Monitoring & Measurement		Benefits Realization Development
	Readiness Assessments		Resource Development		
			End User Training		
			Sustainment Planning		
	KPI, VOC & Relationship Management, Program/Resource Management				Monitoring & Reporting